



## AdvancedMD's Practice Management Solution Named "Best in KLAS" for 2007

*Research firm names this year's winners based on customer satisfaction with health care information technology vendors and consultants*

Salt Lake City – December 21, 2007 – AdvancedMD Software Inc, ([www.advancedmd.com](http://www.advancedmd.com)), the leading provider of Web-based practice management software solutions for physician offices and medical billing services, today announced its medical billing software solution, AdvancedMD, has been named "Best in KLAS" in Ambulatory Billing & Scheduling (6-25 Physicians) by KLAS.

"We're honored that AdvancedMD has been recognized for delivering products and services with the highest overall client satisfaction in the industry," said AdvancedMD President and CEO, Jim Pack. "There is no greater compliment than when those individuals that use and depend on our solutions every day give us such high marks. This distinction validates our efforts across the company to provide products and services that not only meet the specific needs of our clients, but does so in a way that keeps them as loyal customers year after year."

KLAS is the leading vendor research firm for the healthcare IT marketplace. KLAS ranks overall vendor satisfaction through validated surveys and interviews with thousands of hospitals and clinics covering more than 750 products from more than 200 vendors. Their confidential surveys and interviews are designed to uncover overall client satisfaction across the entire customer experience; from the sales process to implementation, from perceptions of support to overall product quality and company responsiveness.

The KLAS Vendor Relationship Evaluation is comprised of 40 individual questions that cover everything from contracting and sales to implementation, service and upgrades. AdvancedMD received 35 first place votes, the most in the industry.

"Each year KLAS goes to exhaustive efforts to survey and interview users of healthcare IT products and we congratulate all of those companies that have just been designated "Best in KLAS" for their respective categories" said Kent Gale, President of KLAS. "Our mission is to improve the delivery of healthcare technology by independently measuring and reporting on vendor performance. KLAS applauds those companies that have been rated as Best in KLAS by healthcare professionals and their dedication to customer service and creating products and services that have a positive impact on the



delivery of quality healthcare.”

AdvancedMD has been improving physician offices and medical billing services for more than 7,500 providers and 25,000 users nationwide by providing fully Web-based medical billing software that increases office efficiency and practice revenues. Processing more than \$3 billion in claims annually, AdvancedMD's award-winning healthcare management solution reports more than 99.99% uptime and offers secure anytime, anywhere access for providers and medical billing services utilizing the application.

For a complete list of the KLAS Top 20 for 2007, please go to: [http://healthcomputing.com/top\\_20](http://healthcomputing.com/top_20)

#### **About AdvancedMD Software**

AdvancedMD Software, Inc., headquartered in Salt Lake City, Utah, is the leader in Web-based medical billing and practice management software. AdvancedMD Software brings to market AdvancedMD, a full-featured billing and scheduling solution and AdvancedEMR, a flexible electronic medical records management system. AdvancedMD solutions include free technical support, world-class security, and fully HIPAA compliant accessibility. Winner of the 2007 CODIE AWARD for "Best Healthcare Management Solution (Vertical), AdvancedMD maintains a 98% customer retention rate and serves thousands of providers nationwide. For more information please visit [www.advancedmd.com](http://www.advancedmd.com).

#### **About KLAS**

Founded in 1996, KLAS is a leading research and consulting firm specializing in monitoring and reporting the performance of healthcare information technology (HIT), professional services, and medical equipment vendors and products. KLAS strives to improve HIT delivery by independently measuring vendor performance for the benefit of consultants, investors, vendors, and healthcare provider partners. KLAS, in concert with thousands of healthcare executives and professionals, has created a dynamic database of HIT evaluations and opinions of healthcare executives, managers, and clinicians from over 4,500 hospitals and 3,000 clinics. The Top 20 Report reflects the summary of HIT product performance data collection over a 13-month period. For further information, contact KLAS at 801-226-5120 or on the Web at [www.healthcomputing.com](http://www.healthcomputing.com).