

Andrew C. Patrinellis, M.D.

An AdvancedMD Case Study

“We have had
unbelievable support.
Best of all it’s free
forever...we’re
money ahead.”

Background

Andrew C Patrinellis’ medical office has changed for the better. Until recently, the office used inadequate and antiquated client-server based systems for their practice management needs. Connie Steele, office manager for Dr. Patrinellis, tracked and scheduled patient visits and was forced to inefficiently process claims and payments on paper. Partnering with AdvancedMD has enabled the office to streamline time-consuming functions like billing, scheduling and claims management; allowing Connie to focus on more important things such as patient care.

Benefits of the new system include:

- Super easy implementation process
- Free phenomenal support
- Reduction in A/R days outstanding
- Coding specificity that reduces claim rejection
- Dramatically increased billing and claims output

Support Services

“I have worked in other medical offices with extremely expensive scheduling and billing software that took months and months to setup and still never functioned properly.” Unfortunately, medical offices are at the mercy of their practice management systems and cannot afford flawed or incomplete implementation. “I obviously had incorrect assumptions that conversion to an online practice management solution would be expensive and painful.” The AdvancedMD system is different. Implementation, training and support are included with the software, which completely changed my perception of practice management offerings. “After a month of implementation and training we were up and running with a new system that worked.”

The Results

“AdvancedMD streamlines our office and gives me time to do more important things.” I am impressed with the time saving features of the Claim Center that alerts me of any problems with claims. I can then take the necessary action to correct the error quickly. “These and other features enable me to focus on growing the business and attracting new patients.”